

Librarian Development Programme on Managerial Skills for Library Professionals

9th to 10th September 2011

at

**Indus World School of Business in collaboration with
MANAGEMENT LIBRARIES NETWORK (MANLIBNET) at IWSB Campus, Greater Noida.**

RAPPORTEUR GENERAL REPORT

The two days Librarian Development Programme on “Managerial Skills for Library Professionals” was organized from 9th to 10th September 2011 by Indus World School of Business in collaboration with MANAGEMENT LIBRARIES NETWORK (MANLIBNET) at IWSB Campus, Greater Noida.

The programme began with “Saraswati Vandana”. Prof. Raju Majumdar from ISWB, in his welcome address recalled his days as a user of libraries at BHU and national library, Kolkata and urged librarians to play a more effective role. Dr. Rajesh Kumar, organizing secretary formally welcomed the participants. Mr. Jitender Sharma, Rapporteur General for the programme and Treasurer – MANLIBNET briefed the participants about MANLIBNET and its various activities. He thanked the organizers and management of IWSB for allowing their facilities and to be the host for this first Librarian Development Programme. This session was followed by product presentation from HBS Press.



Dr. R. K. Bhat, Professor at University of Delhi chaired the first technical sessions. He stressed upon need of effective communication and highlighted the need of many more such LDPs. Prof. Sreenivasan, co-founder of IWSB and Career Launcher was the mentor for this session. Through his wonderful and energy-filled style, he left the audience spell bound. He gave two group exercises to all participants and demonstrated need of effective communication and means and ways for the same. He called for librarians to play a revolutionary role in shaping the destiny of people of this country. His message was “knowing each other capabilities and weakness through meaningful communication” is the key of success.

Post lunch technical session 2 was chaired by Dr. R. C. Gaur from IGNC. He stressed upon need to play multiple roles by today’s librarians and urged them to have effective writing skills as these have become necessity even for selection in jobs. Dr. Jaideep Sharma, mentor for this session started his lecture with a presentation on “Effective Paper Writing and Presentation”. He explained different aspects of paper writing and dwelled upon differences between a journal article and a conference paper. Dividing participants in groups for carrying out some exercises and to find out strengths and weaknesses of the two papers given to all the groups, he explained the process and contents of effective writing. The session was followed by product presentation from Corporate Laws Advisor, an online e-library provider.



The LDP was formally inaugurated by Shri Satyanarayana R, founder – IWSB and Career Launcher in evening. Welcoming participants and assuring them to extend all hospitality, he briefly touched upon entrepreneurship efforts undertaken by him. He

recalled the decision process of according librarian as faculty status at IWSB. Shri Satyanarayana thanked MANAGEMENT LIBRARIES NETWORK (MANLIBNET) for giving opportunity to IWSB for holding this event and invited MANLIBNET for many more such joint programmes in future as well. He praised the efforts of Dr. Rajesh Kumar for successfully organizing the programme. Mr. Akhtar Parvez, General Secretary – MANLIBNET, in turn thanked IWSB to allow hosting the LDP programme at their campus and extending all facilities for the same. He appreciated the hard work of Dr. Rajesh Kumar for making this programme feasible. He told the participants about the objectives of MANLIBNET and informed them about launching of MANLIBNET journal and hosting of Union Catalogue of Management Journals in association with IGIDR, Mumbai. Session ended with a vote of thanks by Dr. Rajesh Kumar.

Dr. C. V. Ramanan, Director National Academy for Training and Development, ISTD was the mentor for second day first technical session. He shared the unique concept of Total Quality Person (TQP) and with help of many stories and quotes from various walks of life taught how to be a Total Quality Person. He gave a model for “Enriching Productivity” and told six ways of effective communication. He coined the term “Emotional Bank Account (EBA)”, which is basically communication or commerce between two hearts. He also cited examples how wrong communication can change entire purpose of communication. Nitin, a student of Venkateshwara College, University of Delhi also recited two of his poems related with session theme. Finally Dr. Ramanan told the mantra for success for a “Total Quality Person”. He ended his session with the thoughts that “World would be different if we can make a difference to other’s life”.

Post lunch session was chaired by Dr. Tariq Ashraf, Librarian – South Campus, University of Delhi. The mentor for this session was Prof. J. K. Mitra, FMS – University of Delhi who deliberated upon “Managerial skills”. He used a video “Time for libraries is now” to explain why the librarians are required more now than yesterday and hence stressed upon need of more informational professionals to sort, assess, collate and present information. With the help of small exercises in form of handouts, he urged the participants to learn to think out of box and bring continuous innovation in their services and delivering methodology and to challenges assumptions already set in mind to redraw rules.

Guest of Honour for Valedictory session, Dr. P.R. Goswami, Director - CSL addressed the participants about qualities of a good librarian and how a librarian must have full control and knowledge of his resources and developments taking place world over. Prof. Navneet Kapoor from IWSB thanked all the participants for coming from different parts of the country and for their full heartedly participation to make this programme successful. Dr. Rajesh Kumar presented a Shawl and a Memento to the Guest of Honour to Dr. P. R. Goswami . Mr. Akhtar Parvez once again thanked IWSB and Dr. Rajesh in

particular for making this programme successful and presented a memento to Dr. Rajesh Kumar on behalf of MANLIBNET. Mr. Jitender Sharma, Rapporteur General for the programme and Librarian, NIILM Centre for Management Studies presented the full report of the proceedings of the workshop. Finally Dr. Rajesh Kumar presented formal vote of thanks. As general feedback, gathered from participants, this Librarian Development Programme (LDP) was highly motivating and helped in improving Managerial skills of participants.

Jitender Sharma

Treasurer – MANLIBNET,
Rapporteur General – LDP Programme &
Librarian – NIILM Centre for Management Studies
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