



Two days Librarian Development Programme on 'Managerial Skills for Library Professionals'



A Brief Report

The **Two Days Librarian Development Programme on "Managerial Skills for Library Professionals"** was organized on **18th & 19th April 2015** by Integrated Academy of Management and Technology in collaboration with MANAGEMENT LIBRARIES NETWORK (MANLIBNET) at INMANTEC, Campus, Ghaziabad.

The programme began with "Saraswati Vandana". Dr. T. K. Singhal, Dean from INMANTEC in his welcome address welcomed the participants and assured them that the two days would be a real learning experience. In his speech he thanked the MANAGEMENT LIBRARIES NETWORK (MANLIBNET) for giving an opportunity to INMANTEC for holding this event and invited MANLIBNET for many more such joint programmes in future as well. He praised and appreciated the efforts of Dr. Rajesh Kumar for successfully organizing the programme and making this programme feasible.

The LDP was formally inaugurated by the .Chief Guest Dr. R. K. Chadha, Additional Secretary, Parliament of India, Lok Sabha Secretariat. Dr Rajesh Kumar presented a Shawl and a Memento to the Guest of Honour Dr. R.K. Sharma., Chief Librarian, United Nation, India and Bhutan (UNIC) and Dr. Rajesh Kumar, organizing secretary gave an introductory remark about the LDP to the participants.

Dr. Tariq Ashraf, Librarian, South Campus, University of Delhi briefed the participants about MANLIBNET and its various activities. He thanked the organizers and management of INMANTEC for allowing the use of facilities at Inmantec and to be the host for the first ever Librarian Development Programme.

Session ended with a vote of thanks by Prof. Chitra.

SESSION SUMMARIES

DAY ONE

Session One

Importance of Communication - Prof. Sreenivasan

Prof. Sreenivasan, co-founder of IWSB and Career Launcher was the mentor for this session. Through his wonderful and energy-filled style, he left the audience spell bound. He introduced the group to communication vis- a vis games and demonstrated the need of effective communication and means and ways for the same. He called for librarians to play a revolutionary role in shaping the destiny of people of this country. His message was "knowing each others capabilities and weakness through meaningful communication" which he emphasized is the key to success.

Session Two: Total Quality Person

Dr. C. V. Ramanan, Spiritual Sadhak was the mentor for the post lunch technical session. He shared the unique concept of Total Quality Person (TQP) and with the help of many stories and quotes from various walks of life taught how to be a Total Quality Person. He gave a model for “Enriching Productivity” and told six ways of effective communication. He coined the term “Emotional Bank Account (EBA)”, which is basically communication or commerce between two hearts. He also cited examples how wrong communication can change the entire purpose of communication. Finally Dr. Ramanan chanted the mantra for success for a “Total Quality Person”. He ended his session with the thought that “ The World would be different if we can make a difference to other’s life”.

DAY TWO

Session One

Leadership Skills-Mr. Dinesh Bhasin

Mr. Dinesh Bhasin, Vice President-HR & Managed Services with Berkeley Health Edu a start-up founded by the Burman Family reiterated the difference between a knowledgeable person and a learned person. His training effectiveness was seen when he led us inadvertently towards the “VUCA “World by pointing out that we hold on to unnecessary things which stop us from growing into responsible leaders. Games, Diagnostic tools were used to calculate our” assertiveness” quotient. He pointed out that a leader is born when you manage yourself effectively and that in turn leads to leading people effectively. He wrapped up his session with his points on Courage (Power Source) Service (Purpose) and Initiative (Foundation).He was given a standing ovation for his contribution.

Session Two

Personal Effectiveness-Dr. Jaideep Sharma

Dr. Jaideep Sharma a professor in the School of Social Sciences, Indira Gandhi National Open University (IGNOU) presented a comprehensive need of Positive attitude and Personal Effectiveness in any managerial role. He spoke about the need of furthering means of co-operation which would contribute to the information society at large. His anecdotes about Mis- communication kept the audience humoured. He spoke about “potential” “strategy “and the skill to engage with others. The art of storytelling he said helps in connecting with people very easily. He concluded his speech by laying emphasis on flexibility and continual innovation in a resource hungry environment.

Personal Effectiveness-Dr. Sangeeta Kaul

Her smiling countenance lit up the entire room with energy and zest. A Network manager with DELLNET and a Ph.D in Library and Information Science with various conferences and research papers to her credit hammered home the “Customer Delight” skill which library Information science professionals need to inculcate. She spoke of unleashing the hidden potential by overcoming past conditioning and limited beliefs which in turn would help in inculcating leadership traits and success strategies. Her views on being attentive to people needs and expectations she recapitulated the need of meaningful communication. She concluded her session by saying that we need to learn to” look over the horizon” Create a positive team feeling, Co-ordinate effort and act as an interface between team and outside.

Valedictory Sessions

Prof. Rishi Taparia, Dean Student Welfare, INMANTEC thanked all the participants for coming from different parts of the country and for their full hearted participation to make this programme successful. On Behalf of MANLIBNET Dr. Helaluddin Deputy Librarian, K R Mangalam University thanked INMANTEC and Dr. Rajesh in particular for making this programme successful and presented a memento to Dr. Rajesh Kumar on behalf of MANLIBNET. Finally Dr. Rajesh Kumar presented a formal vote of thanks. A general feedback was gathered from participants. The Librarian Development Programme (LDP) was a resounding success and motivated and helped in improving Managerial skills of the participants.

Participants

All the working Library professionals, Teachers, Research Scholars and Students have participated in this Librarian Development Programme. 108 participants from all across India from different University and colleges attended this Librarian Development programme.

Conclusion

For continuing education and to keep abreast with the advances in information technology, and also for the behavioral and managerial skills development, Librarian Development Programme (LDP) can prove to be new life line or new catalyst to library professionals. It gives a platform to the Library Professionals to groom themselves by learning many new skills required as per changing job requirements. It can be concluded that it would be awakening to the inner potential of the Library Professionals. LDP programme will enrich the skill level of the Library professionals and they will be able to serve their clientele in a much refined and better ways and shall become the true professionals they are meant to be.

