



**Report of the
MANLIBNET 2017 International Conference on
Innovation in Library Services, Technology and Resources – Current Trends
in Libraries Globally
held on 15-16 September 2017
at Jaipuria Institute of Management, Noida**



I am thankful to the organizers for giving me an opportunity to present the report of the 17th Annual International Conference on Innovation in Library Services, Technology and Resources-Current Trends in Libraries Globally organized by Jaipuria Institute of Management Noida in collaboration with Management Libraries Network on 15-16th September, 2017.

The Conference witnessed the congregation of stalwarts in the field of Library and Information Science- Dr. Roshan Lal Raina, Dr. H Anil Kumar, Prof. Laxman Rao etc. Shri J. S. Kaushal, Director (Personnel), Central Warehousing Corporation was the Chief Guest for inaugural ceremony. Also present on the dais was Dr. Kavita Pathak, Director of Jaipuria Institute of Management, Noida. Dr. Vinita Srivastava was coordinating the inaugural ceremony program.



Over 150 participants and guests from India and overseas participated in the conference. Some of the prominent names present during different sessions of the conference were Dr. Ramesh C. Gaur, Dr. Chandrakant Swain, Dr. Elavazaghan, Dr. Tariq Ashraf, Dr. R. K. Sharma, Dr. T.R.B. Sarma, Dr. B.P. Chauhan, Dr. Sanjay Kataria, Dr. Venkat Kesavan, Dr. B. P. Prakash, Mr. M. K. Chettiar, Mr. Sanjay Grover, many university and large institutions' librarians and guests from overseas.

Before the beginning of formal program, to invoke the divine presence, guests lighted the lamp.



The inaugural session started with the welcome remark of Mr. Jitender Sharma, Organizing Secretary of the conference who briefly touched upon the nine months' journey from inception to execution of the conference and thanked both MANLIBNET and Jaipuria, Noida management for all support extended in conducting this program.



Dr. Akhtar Parvez in his brief remarks, highlighted the activities of Management Libraries Network, followed by the address of Conference Director Prof. Laxman Rao, who emphasized on the penetration of innovation Techniques in Libraries and its role in enhancing the resources and service capabilities in a library, followed by

the address of Dr. H. Anil kumar, who made a fair comparison between different schools and state of affairs of their libraries based on a research study.



The inaugural session also witnessed the enthralling speech of our keynote speaker Prof Roshan Raina, who advised professionals to leverage on the innovative technology to improve upon the collection and services to their clientele. Followed by address of Chief Guest Sri J S Kaushal, who stressed on the role of PSUs in promoting libraries in rural areas.



The final address by Dr. Kavita Pathak, where she elaborated on the need of Change in libraries with charging times and appreciated the efforts of

MANLIBNET in working for the improvement and enhancement of library capabilities in all capacity. She presented a memento to Organizing Secretary Mr. Jitender Sharma on her personal and institute behalf for bringing and organizing this conference at Jaipuria, Noida. Conference proceedings published by Excel India Publishers were released on this occasion by the guests.



On this occasion MANLIBNET Institution life members were recognized with certificates.





The inaugural session ended with a vote of thanks proposed by Dr Deepak Singh, Dean Academic, who mentioned the significant role of libraries in effective teaching and learning process. Inaugural program ended with presenting mementos to guests.



After the inaugural ceremony, a group photo of all participants was organized followed by inaugural of Exhibition Gallery for the conference.



The conference witnessed very effective vibrant **eleven** technical sessions, i.e. four common and six parallel sessions, 6 invited talks by eminent scholars i.e. Dr. Akhtar Parvez, Mr. B.P. Prakash, Dr. Sanjay Kataria, Ms Maria Martin, Dr. B.P. Chauhan, Mr. Patrick Vanden and 10 product presentations by EBSCO, Cambridge University Press, Emerald Publishing, Bharat Book Bureau, Informatics, Cengage Publishing, Lexis Nexis, Infokart, Accucons and GAIL.



A total of **46 Papers** were presented out of 85 in these 2 days i.e. 15th and 16th sep., 2017.

The Conference was attended by more than 200 people from over 10 countries.

First 3 technical sessions were on theme “Innovation in Technology only which shows the organizers sole motive to make participants more aware with the technological advancements in the field of library and Information Sciences.

The session 1.1 was chaired by Dr. T.R.B. Sarma and invited talk was given by Dr. Akhtar Parvez on “Role of librarians in Promoting Academic Ethics in Research and Publications” where he gave the overview of Ranking of Institutions, predatory journals, UGC draft policy on Plagiarism types, reference tools and the role of librarian in promoting academic awareness among researchers and faculty members. The session witnessed 4 contributed papers by Prabhakara Prabhu, who spoke on the current practices in corporate digital library services, highlighted the use of Bezel multi touch displays book reader devices and subscription to large magazine aggregators to meet the requirements of Accenture clientele.



1. Padmavati and Samantha spoke on the open access repositories highlighting the features and role of open DOAR and ROAR.

2. Ms. Tulika presented a scientometric study of Research output trends in IIMs using Wos (Web of Science).
3. Prakash Bhairu presented a research study on Use of Web 2.0 by university teachers, where he concluded that asst. Professors are optimum users of web 2.0 tools, tools are used by 58.79% of faculty members, social science faculty members make maximum use of these tools and makes faculty members are more tech savvy effectively make use of web 2.0 tools as compared is female faculty members.



Session 1.2 was chaired by Mr. B.P. Prakash and Dr. Prakash Bilawar acted as Rapportear. 3 contributed papers were presented-

1. Sanasam presented her paper on “library in your mobile technology spelled out the challenges in the technical libraries i.e. MIT and NIT of Manipur.

2. Mr. Bibhuti Nath Jha presented his paper on need of Dspace generalised the utility effectiveness of Dspace.
3. R Venkata Kesvan made a effective presentation on the Innovative use of public domain online information in TAKC (Times Archives and Knowledge Centre, where he highlighted on the effective compilation of public domain business information Source and delivery within the Times Group.

Session 1.3 was chaired by Dr. Venkata Kesavan and reported by Mr. Deepak Sharma. Invited talk was given by Dr. Sanjay Kataria on Challenges of Academic Librarian, where he covered all aspects of ICT problems increasing cost, Research data Management, Digital capability, support, mobile technology, learning models etc.

1. Uma Rani made her presentation on open source software requirements benefits and limitations.
2. Kadambari made presentation on the use of Institutional repositories in the colleges of Mumbai and Maharashtra.
3. Ganesh kulkarni made a presentation on the awareness of Plagiarism in Research by librarians which revealed that only 50% are aware of Plagiarism.
4. Deepak Sharma presented on the menace of Plagiarism where he discussed about the reasons and consequences of Plagiarism in research.
5. Purbi Kanungo presented on the Implementation of Balance Score Cards in libraries, where she discussed the detailed perspective and process involved in the preparation of Balance Score Cards.

Session 1.4 on theme Innovation in library design was chaired by Dr.K Elavazhagan, Dr. Sanjay Singh acted as Rapporteur.

The invited talk was given by Ms Maria Martin, where she elaborated the concept of smart library (24\7), vertical library, remote accessibility, self management system, robotics, Multimedia, e-books and technological trends including the gesture recognition of clientele

1. Kavita chaddha made presentation on Information commons : Redesigning and repurposing Academic libraries for effective use of resources and user satisfaction.

2. Neelima Jadhav made presentation on Design thinking for libraries where she elaborated the concept of design thinking challenges faced by libraries and effective role of libraries in transforming for betterment.

Session 1.5 on theme Technology, User Studies and Analytics was chaired by Dr. P. R. Goswami, Ms. Lata Suresh and Mr. Bibhuti Nath Jha.

The Session witnessed 4 contributed paper presentations

1. Dhaval Bhatt presented on factors influencing library Ambience demonstrated the infrastructural changes in the Parul University and its role in enhancing usage and satisfaction among clientele.
2. Uma Pandey presented on Researchers perception among using search engines, where she highlighted the effectiveness and barriers of using search engines.
3. Garvita Jhamb made her presentation on Indian contribution to marketing using web of science, which revealed that USA is top ranked institute, CSIR, IIT Delhi and Delhi University as top contributors.
4. Arun Kumar presented a study on analysis of citation pattern of journal 'Annals of library and Information Studies, where 6827 citation were analysed. The study revealed that journals are the most prominent documents amounting to 59.98% and 2010 reported maximum citation count from the period 2007-2016.

Session 2.1 on the theme 'Innovation in Library Resource Development' chaired by Dr. Ramesh C Gaur and Dr. B. P. Chauhan, Dr. Shiva Kanaujia Shukla acted as Rapporteur.





Invited talk was given by Dr. B. P Chauhan on the ‘Innovative Librarian’, where he emphasized on technological Innovation in libraries, resource development of the ways of managing innovation in libraries.

Three papers were presented in this Session.

1. DD Lal gave his presentation on use of e-resources of DeLCON Consortium-Its impact on DBT Libraries in Delhi-NCR Region. The study revealed that DeLCON Consortium is quite useful for the DBT Institutions including their faculties, scientist, researchers, students and others.
2. Himma Dewiyana presented a study of ‘inventory and distribution of insect books at the University Sumatera Utara, Indonesia’. The result revealed that damaged books are categories as old books with a storage period 20 to 35 years.
3. Melanie Wood made a presentation on ‘Making the most of LibGuides, course guides in the classroom and library staff training’. Where she familiarized audience with an easy web publishing tools, which is quite easy to use, with no knowledge of HTML or other web script.





Session 2.2 was Panel discussion on “Do Interactive E-books effectively lead to self-learning’ moderated by Dr. H Anil Kumar.



The panelist were eminent scholars who advocated advantage and dis-advantage of e-books. Mr. Sanjay Grover, Mr. Chettiar and Dr. R C. Gaur spoke in the favour of ebooks, where as Dr. R K Sharma and Dr. Tariq Ashraf spoke on against the e-books and talked in about advantage of e-books. The concern of health issues on use of e-books also discussed.



Session 2.3 was on theme ‘Innovation in Planning and People Management’ was chaired by Dr. Mayank Trivedi Mr. Patrick Berghe, reported by Dr. Dhaval Bhatt. The Invited talk in this session was given by Mr. Patrick Berghe highlighted on having libraries in all villeges, change in training module and attitude of staff for providing better services in modern era.

Two papers were presented

1. Mohd. Azim presented a case study of Maulana Azad Library, AMU, Aligarh on Paradigm shift in resources services and Products.
2. Pankaj Godse and Shubhangi presented a case study of Innovation in People management – Training and development of library support staff, The study modules highlighted the training modules for the uplifment of library staff.





Session 2.4 on the ‘Theme Technology, users studies and analytics’ was chaired by Dr. Rajesh Kumar and Dr. Meenal Oak. Dr. Salma Khan acted as Rapporteur.

Four papers were presented in this session:

1. Dr. Meenal Oak presented her study on the effective use and accessibility of e-resources in MES institutional libraries Pune, where she emphasized on the innovative ways of providing the services in the restructured manner by assessing the changing needs of users in the ICT era.
2. Tridib Chattopadhyay presented the findings of his bibliometric study of ‘IASLIC Bulletin from 2015-2016. The study revealed that teacher’s contribution was maximum and periodicals are the most cited material.
3. Mr. M S Patil presented a case study of TCS on instant messaging (IM) as a tool for delivering Information services in libraries. The study revealed that IM can be an effective tool for any library to serve its users in a better way and stay connected with its users.

4. Arun Kumar presented a comparative study of service Innovation in B-School Libraries, where it revealed that Jaipuria Library has to embark upon adopting and use of web 2.0 technologies for benefit of user community.



Session 2.5 on theme Technology user studies and Analytics was chaired by Dr Meeta Rathod and Mr. Vikram Sharma. Dr. Nitin Kude acted as rapporteur. 4 papers were presented in this session.

1. Neeta Malik spoke on developing library services according to changing needs of the users. She emphasized on the availability books in time, Reading and discussion space in the library and use of online book purchase by Amazon and Flipkart etc.
2. Shehbaz Hussain Naqvi made presentation on the emerging trends in technology for improving library and Information Services. Such as SMS and Discovery Services.
3. Kusum spoke on leveraging hyper personalization In IRC services including feedback and arrangement of services on requirement.
4. Mr. Deepti khatri presented a study of reading behavior of UG students of shaheed Sukhdev college of Business Studies (University of Delhi) in digital

environment. The Study revealed that Internet and online media is preferred source of information seeking among UGs.

Session on 2.6 on theme of Technology, Users' Studies and Analytics was Chaired by Dr. Jyoti Bhatt and Mr. Dharamveer

1. **Reshma Rana** presented a paper on Mobile Applications and Libraries: Impact of library Apps on Information Seeking Behavior of INMANTEC Students & Faculties
2. **Tridib Chattopadhyay** presented a paper on A Webometric Study of the Indian Institute of Managements (IIMs): A Critical Analysis
3. **Asharam Pal** presented a paper on A Webometric Study Methodology: A Review by
4. **K Elavazhagan** presented a paper on a Global Research Output in RFID Technology (2011 to 2015): A Bibliometric Study
5. **Jitender Sharma and Shalini Srivastava** presented a paper on 'Libraries' Role in in Changed Teaching-Learning Environment
6. **Nutan Joshi** presented a paper on a Massive Open Online Courses (MOOCs): Challenges & Opportunities for Libraries

Finally, Chief Guest for the Valedictory program was Shri Biswajit Roy, Director - HUMAN RESOURCES & BUSINESS DEVELOPMENT), OIL INDIA LIMITED. Session started with introduction of guests by Dr. Shalini Srivastava. Dr. Meeta Rathod presented 10 years' journey of MANLIBNET LDP programs.





It was followed by conference report presentation by Dr. M. Masoom Raza, the Rapporteur General of the Conference. Prof. N. Laxman Rao, the Conference Director summarized the conference proceedings thanking Jaipuria Institute of Management for a very well organized conference in all its aspects right from stay, conveyance, food, other arrangements to proceedings of the conference. He asked everyone to give a standing ovation to the institute, its management, Director of the institute for such a wonderful organization of the conference. A poetry book authored by Dr. Rajesh Kumar was released on this occasion and he read a book on the war and other crime impact on innocent children.



Shri Biswajit Roy in his valedictory address mentioned how libraries have changed from printed books and documents libraries to electronic libraries where electronic databases are pre-dominant in all libraries. He recalled his experience at MDI and recalling the role of librarian of MDI in helping out the students in getting their desired material. He mentioned how PSUs help libraries development especially in rural areas. Dr. Kavita Pathak, Director of the institute told three key things in her brief address i.e. strengthen the networking among libraries, asked MANLIBNET to arrange visits of small institutions library staff to bigger libraries so that they may learn new things and strive for excellence in whatever they do.



Finally, Dr. Akhtar Parvez, General Secretary of the MANLIBNET thanked the organizers and especially Dr. Kavita Pathak and Organizing Secretary, Mr. Jitender Sharma for hosting such a wonderful, flawless conference.

Mr. Jitender Sharma in his vote of thanks, thanks both the MANLIBNET office bearers and EC members and Jaipuria management to provide him full liberty to organize the conference in his own way and further thanked everyone including faculty, staff, administration, students, IT lab, library team and all others who have helped to made this conference successful.

Best paper award was awarded jointly to Dr. Elavazaghan and Dr. Deepti Khatri.

Program ended with distribution of certificates and mementos.



